



Who We Are

We are a boutique-style vacation rental management company with big dreams! We are growing and looking for competent self-starter individuals with equally big dreams to join our team.

Our Mission

It's all in the details.

1. Owner partnerships that focus on profit, not revenue, to ensure our goals are aligned.
2. Establishing a strong relationship with guests by creating a customized vacation experience using the benefit of our insider knowledge.

Our Internal Beliefs

We support our team by allowing them to play to their personal strengths while granting full agency to impact their part of the business.

The Role: Unit Inspector

Reservation Agents work with our guests throughout the booking process, gathering intel to assist in creating their best Whistler experience including lodging, transportation, and activities. You'd also take payments, work closely with our unit manager, inspectors, and maintenance team. This is a sales position but has elements of operations as well. This role requires a friendly personality and someone who is also organized.

A DAY IN THE LIFE OF THE INSPECTOR:

- You conduct pre-arrival checks in which you use your keen eye for detail to present the unit in the best way for our guest's arrival.
- You report the need for property maintenance and, upon completion, check that the work was done to our high standards.
- You ensure cleaning crews have serviced properties within 48hrs of guests' departure.
- You conduct departure checks in which you inspect the property for damage and ensure thorough cleaning occurred.

THE FINER PRINT:

- You have project management experience with demonstrated ability to manage emergencies.
- You have the ability to self manage and act proactively.
- You understand the property's rules and guidelines and are able to communicate them to guests.
- You are a clear, concise and confident communicator with a professional demeanor.
- You build relationships and aim to enhance the guest or property owners' experience.
- You are an excellent problem solver with a can-do attitude.
- Knowledge of the Whistler area is an asset.

PERKS:

- Ski Pass/Spirit pass options for full-time employees
- The ability to grow with the company
- Competitive wage
- Options for benefits for full-time employees

